



شركة أبوظبي للتوزيع
Abu Dhabi Distribution Co.

شركة أبوظبي للتوزيع
Abu Dhabi Distribution Co.

New Customer Application Form

ONLY FOR OFFICIAL USE

Person ID :

Account ID :

- Inclusion of identity
- Modifying the name of the owner

Copies of Required Documents

- Companies/Est./Industrial
- Residential
- Government

Companies / Establishments / Industrial

- Valid trade license
- Signature Authorization
- Lease Contract (Documented)
- Passport Copy Residency Visa (for expats)
- Emirates ID Original
- Previous Tenant's Clearance Certificate
- Accommodation Allowance Letter (Tenants)

Residential

- Passport with valid Residency Visa (for expats)
- Original Emirates ID
- Lease Contract (Documented)
- Previous Tenant's Clearance Certificate
- Site plan with six month validity
- Landlord letter requesting services resumption
- Letter from the government entity

Government

- Letter from the government entity
- Previous Clearance Certificate
- Lease Contract (documented)

Applicant's Name (as is in passport) / Company's Name: _____

Nationality : _____ Passport No. : _____ Expiry Date : _____

ID No. : _____ Expiry Date : _____

Driving License No. : _____ Expiry Date : _____

Trade License No.(Comm./Indust./Tourist): _____ Expiry Date: _____

Mobile No.: _____ Fax: _____ Tel: _____

E-Mail: _____ P.O. Box : _____ Town: _____ Emirate: _____

Owner's Name : _____ Premises No.: _____



TERMS AND CONDITIONS

ADDC is the sole legal distribution of water and electricity services to the residency of the Emirate of Abu Dhabi, with exception of Al Ain area, as per Law No (2) of 1998 Concerning the Regulation of the Water and Electricity Sector in the Emirate. To be provided with the said services, applicants must agree to abide by the following terms and conditions;

1. Customer agrees and undertakes to pay water and electricity consumption bills on monthly basis using one of the agreed payment channels.
2. A fine of AED 50 (Fifty) will be levied on customer for each bounced cheque.
3. In case of disconnection of services due to nonpayment, charge of AED 100 (One hundred) will be applied for reconnection.
4. Customer agrees not to changes, modify or manipulate any of ADDC's assets. A fine of AED 10,000 (Ten thousand) will be levied on him for committing any of the previous violation besides estimated consumption fees for the period of manipulation.
5. Customer agrees not supply others with the services, from after meter point, without consulting ADDC, otherwise a fine of AED 5000 (Five thousand) will be levied on him besides estimated consumption fees and any costs of other damages.
6. Customer agrees not to supply other with the services, before the meter point, without consulting ADDC, otherwise a fine of AED 10,000 (Ten thousand) will be levied on him besides estimated consumption fees and any cost of other damages.
7. Customers agrees not to reconnect services without consulting ADDC, otherwise a fine of AED 1000 (One thousand) will be levied on him, deposit confiscation and payment of all other dues.
8. Customer agrees to ensure that Clearance Certificate has been issued at the end of his tenancy contract, otherwise he will be charged fees of any future consumption or fines levied on the same account.
9. ADDC has the right to disconnect services from the accounts registered on the customer's name in case he fails to abide by terms and conditions of this agreement.
10. The customer undertakes to update all his personal details mentioned in this agreement and to bear any consequences in case he fail to do so.
11. ADDC reserves the right to disconnect services without prior notification in case the customer fails to pay his water and electricity bills for more than 60 days.
12. Customer agrees to pay the security deposit as per ADWEA's set regulations.
13. No application will be accepted from this account after the premises has been vacated.

Name : _____

Signature : _____

Date : _____

Stamp

FOR OFFICIAL USE ONLY

Official Signature:

Stamp