

Driver App Usage

1. Starting the engine along with the driver tablet:
Driver needs to enter his **Username** and his own **Password** to use the app.



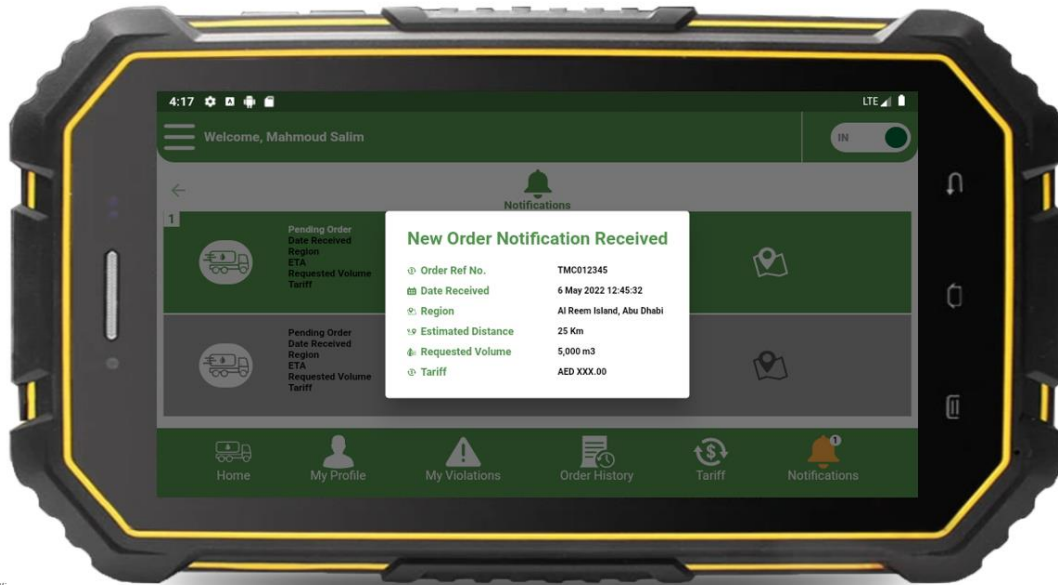
Figure 1 – Login Screen

2. Ready to receive orders.



Figure 2 – Home Screen in Service

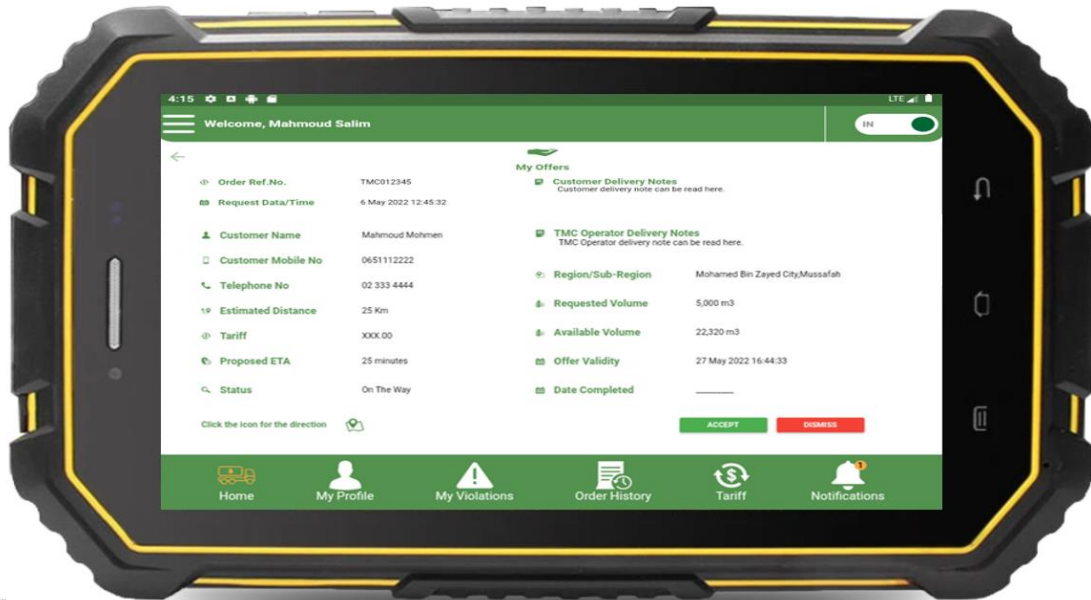
3. TMC will notify all drivers close to the nearest TFS to the customer with any newly received order from the customer.



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Figure 3 – New Order Notification

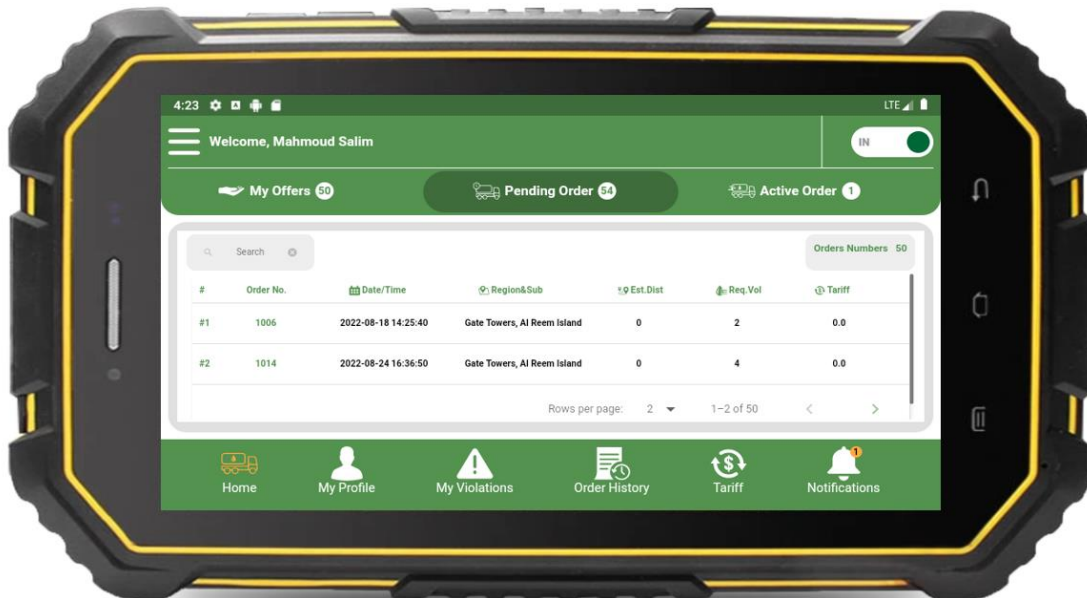
4. Driver can Accept or Decline the enquiry within 30 minutes using his tablet. Once driver is assigned for an order, the TMC will send him the customer's name, details and customer location.



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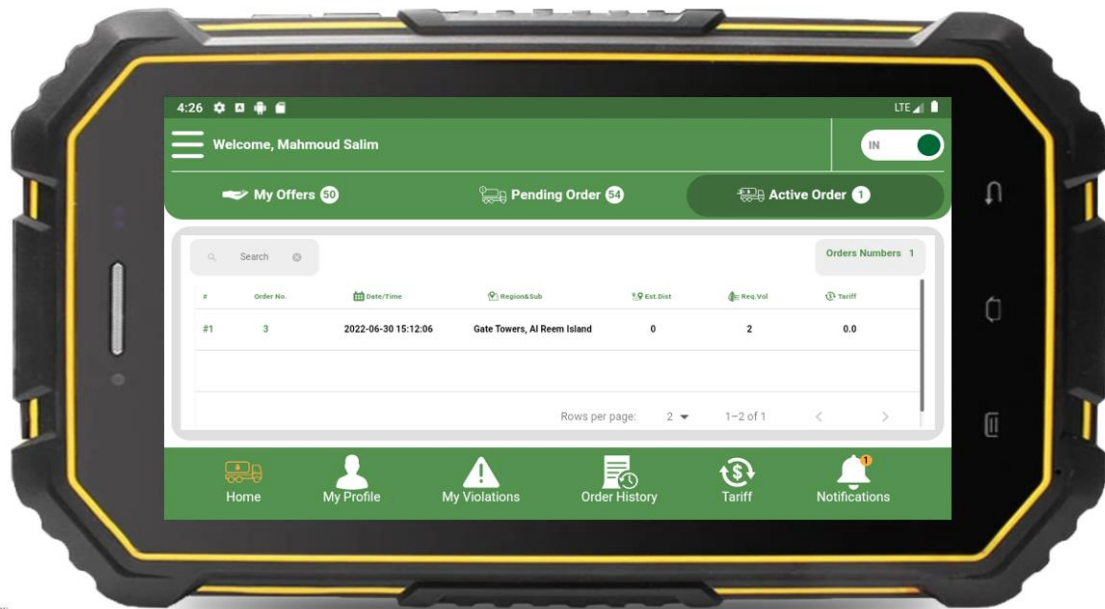
Figure 4 – Order Details

5. Tanker owner can set his status as **“Not in service”** at any time not to receive any order notification, he can also **Review** the **Pending** and currently **Active** orders.



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Figure 5 – Pending Orders

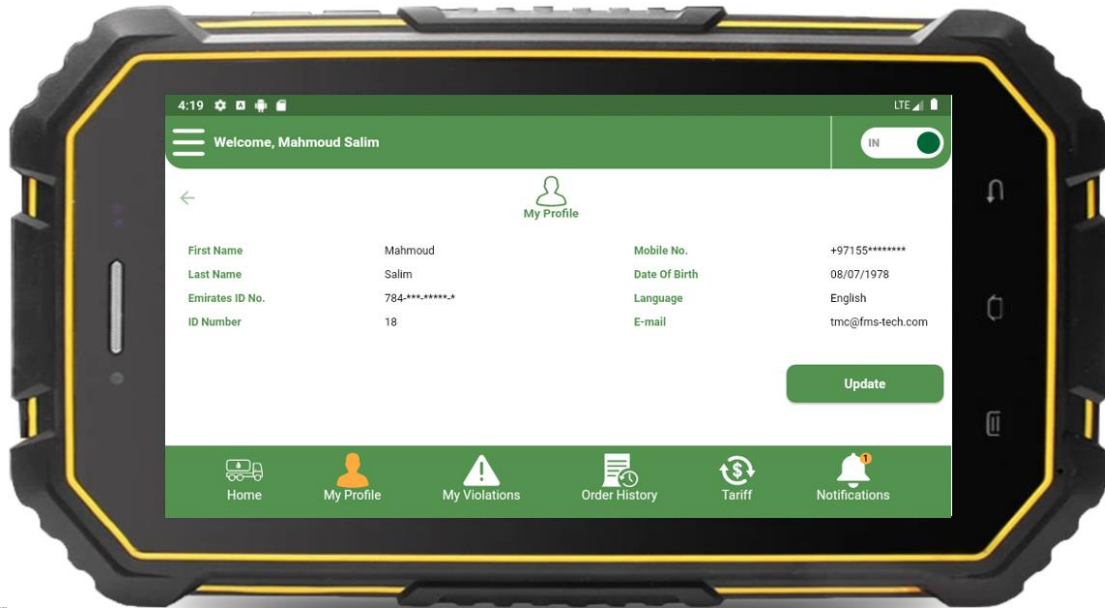


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Figure 6 – Active Orders

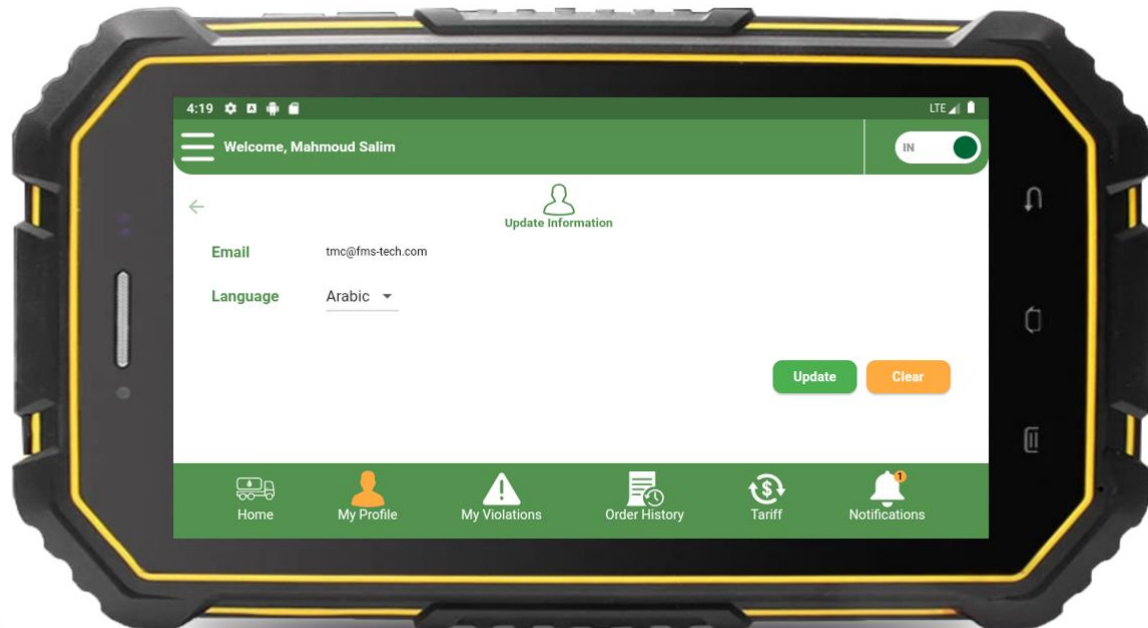
6. Driver has the ability to view and manage his **Profile**.



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Figure 7 – Profile

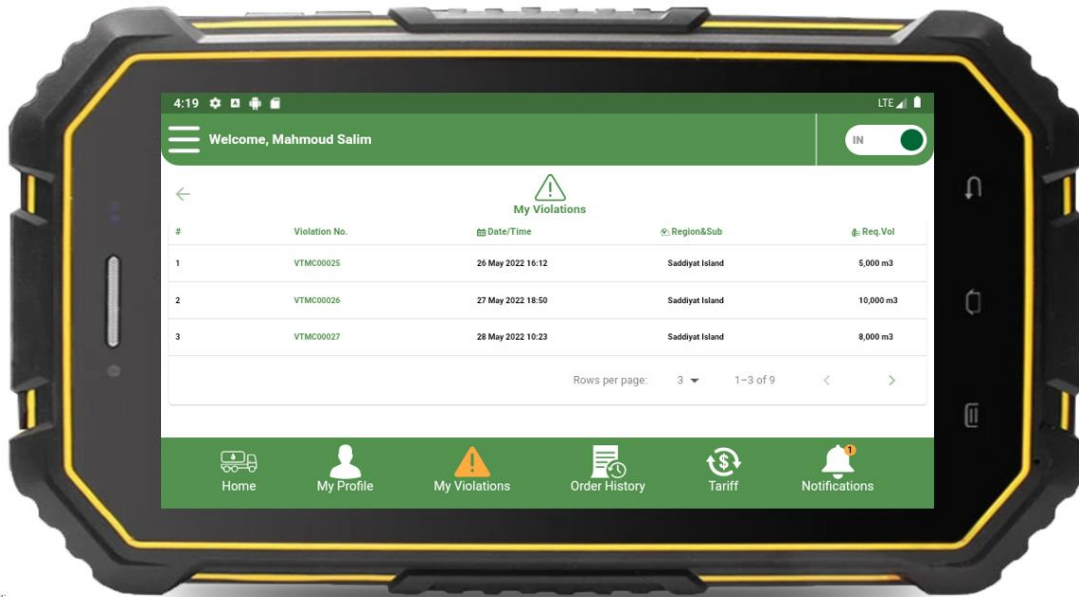


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Figure 8 – Update Profile

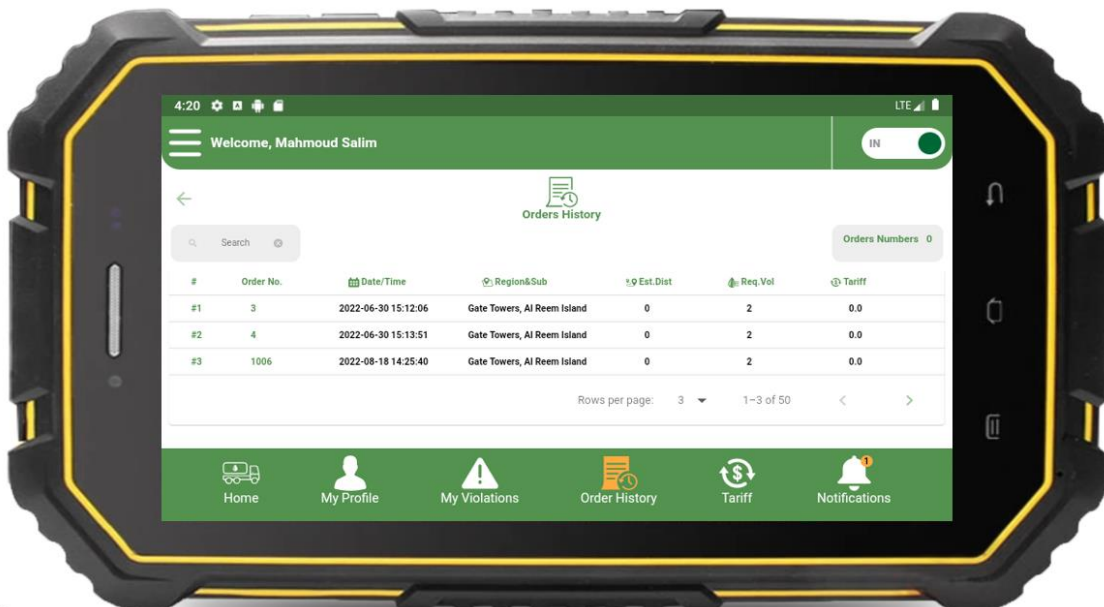
7. There is a special section to display the driver's **Violations** with its details.



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Figure 9 – Violations

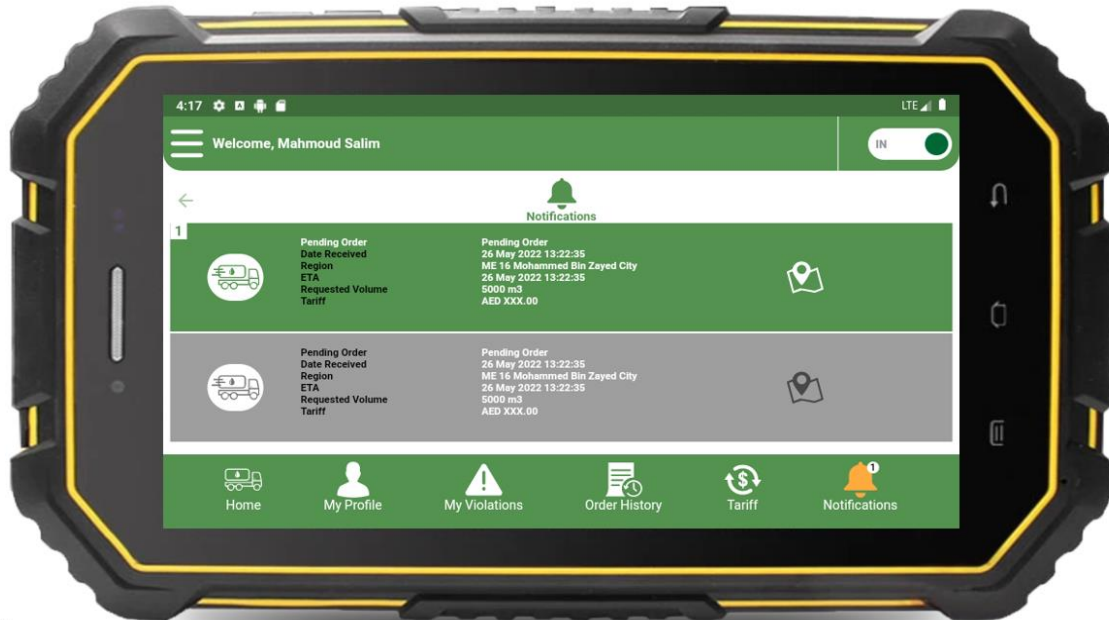
8. The **Order History** section helps the driver to view the orders history.



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Figure 10 – Order History

9. **Notification** is another important section for the driver through which he displays notifications with all the order details including its status.



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Figure 11 – Notification

Submission of the Tariff Offer

Drivers and tank owners (Responsible Persons) can now submit the required monthly Tariff Offer seamlessly and easily through the TMC Driver App.

According to the regulations, each tanker owner/driver must submit their Tariff Offer regularly. Each submitted Tariff Offer is valid until another tariff offer is submitted, considering that Tariff will be valid for at least one calendar month.

The TMC staff will create an account for you during the tanker's registration phase. You will then receive your Login Credentials, and a personalized Identification Card that's mandatory for starting and operating the tanker.

In order to submit manage the Tariff Offer, follow the below steps:

1. Navigation Menu

Go to the upper left side. There is 3-bars  beside your name. Choose **Tariff Offers**:

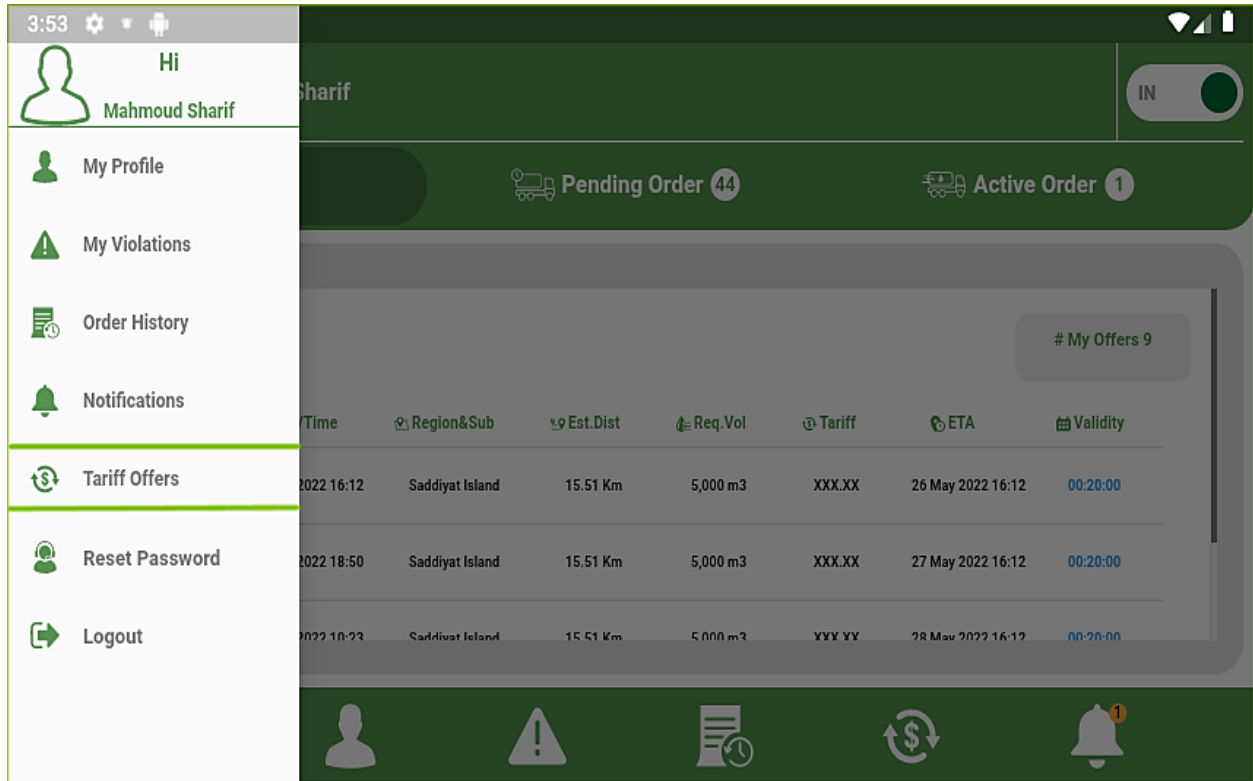


Figure 12 - Navigation bar

2. View Tariff Offer History

You can view a **History** of previously submitted tariff offers. Each tariff is valid for at least one calendar month starting at first day of the month. Only one Tariff Offer can be active at a time, where a new Tariff replaces previously submitted ones.

#	Submit Date	Active From	Active Till	Volume Range	Covered SubRegions#
1	01/06/2022	01/06/2022	01/07/2022	1-5001	4
2	01/06/2022	01/08/2022	01/10/2022	1000-6001	4
3	01/06/2022	01/09/2022	01/12/2022	2000-7001	3
4	01/06/2022	01/10/2022	-	1000-8001	5

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Add New Tariff Offer

Figure 13 - Tariff Offer History

3. Add New Tariff Offer

The tariff fee is provided based on the sub-region, provided tariff fee for the volume range and the actual cost for the exactly supplied amount of water which is paid at the TFS, ex: A customer at Mohamed Bin Zayed City has requested 900 gallons, but at the supply time, he has been supplied with 800 gallons only, then the tariff will be calculated as follows:

Final Tariff = (Requested Volume (m3) * 4 AED) + Tariff Fee (According to the tariff table as offered by the RPs)

Click on the **Add New Tariff Offer** to add a new one, when you have finished assigning the price tariff for each volume and sub-region, press the **Save** button then press **Add** to confirm adding the tariff, or **Cancel** if you want to make any further changes.

Note: The system will notify you only when a customer requests a water service in one of the sub-regions and with a volume that you have submitted your Tariff for.

TANKERING MANAGEMENT CENTER



Water Price (Up To)		20 AED	40 AED	60 AED	80 AED	100 AED	120 AED	...	200 AED
Region	Sub Region	1-1000 Gal	1001-2000 Gal	2001-3000 Gal	3001-4000 Gal	4001-5000 Gal	5001-6000 Gal	...	9001-10000 Gal
CR	Abu Dhabi Island	320	400	480	560	750	900	...	NA
ER	Between Bridges	280	360	440	NA	NA	NA	...	NA
ER	Mohamed Bin Zayed City	360	400	480	560	750	900	...	NA
ER	Seih Al Sdeira	320	400	480	NA	NA	NA	...	NA
ER	Al Marfa'a East	350	440	520	NA	NA	NA	...	NA
ER	Al Marfa'a South & Grain Al Aish	NA	NA	NA	600	780	930	...	NA
Al Ain	Al Jimi	NA	NA	NA	600	780	930	...	NA
Al Ain	Al Foah	350	440	520	600	780	930	...	NA


Notes:

- **Water Price (Up To):** The maximum water price to be paid, based in the actually filled amount after serving the order. So, the customer will pay for the exact requested volumes of water.
- **Tariff Fees:** The range of water volumes and the subregions are mentioned to enable the RPS to set their offers.
- **Final Tariff:** It is calculated based on the sub-region and the volume range provided by the responsible persons on the one hand, while also taking into consideration exactly requested amount of water on the other hand.
- The service fees and figures in the table are only meant for demonstration purposes.

4. Update Tariff Offer

If you submitted a Tariff Offer that would be valid in future, ex: after one month, the system will allow you to change it as long as it's not active yet. To **Update** a Tariff Offer, you can open it from the **Tariff History** list, then make the desired changes and click **Save**. The system will notify you to confirm the **Update** action:

3:37
Welcome, Mahmoud Sharif
IN



Update Tariff Offer

*Valid From Date: 16/12/2022

Water Price (Up To)		20 AED	40 AED	60 AED	80 AED	100 AED	120 AED	...	200 AED
Region	Sub Region	1- 1000 Gal	1001- 2000 Gal	2001- 3000 Gal	3001- 4000 Gal	4001- 5000 Gal	5001- 6000 Gal	...	9001- 10000 Gal
CR	Abu Dhabi Island	320	400	480	560	750	900	...	NA
ER	Between Bridges	280	360	440	NA	NA	NA	...	NA
ER	Mohamed Bin Zayed City	360	400	480	560	750	900	...	NA
ER	Seih Al Sdeira	320	400	480	NA	NA	NA	...	NA

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Save

